Accounting for Confirmation Bias in Crowdsourced Label Aggregation

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Cognitive Biases in Crowdsourcing

Crowd workers are prone to a wide range of biases!

In-batch annotation bias Sequential bias In-group bias **Confirmation bias**



Label aggregation algorithms are developed, but they seldom take worker biases into account...



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Our Approach: Bias-Aware Label Aggregation

Model explicitly how worker's confirmation bias sneaks into annotations.







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Probabilistic Model of Label Generation





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 $C_i \in [0, 1]$: the values of annotator i

 $\boldsymbol{S_{j}} \in [0,1]$: the values of information contained in task j

 $\mathbf{Z}_{j} \in \{0, 1\}$: ground truth label of the task j

 $\mathbf{\Pi} = P(\mathbf{z}_j = 0)$: the prior probability for a task to have the preferable label

 $\mathbf{p_i} \in [0, 1]$: extent to which annotator **i** is subject to confirmation bias

 $\mathbf{a} \in [0, +\infty)$: annotators' base rate of providing the preferable label

Evaluate Our Approach with Real-World Data

Label a statement as either "Opinion" or "Factual" • • • • MM • • 7C ---- CBCC ---- Ours 0.90 Task 5 out of 13 Read the following statement carefully and decide whether it is an opinion or a factual statement. Accuracy 0.80 "Guns easily freed USA from British Forces." Opinion Factual I don't know 0.75 Next 0.70 20 50 80 all 110 workers \times 12 statements Number of annotators = 1320 labels

Our algorithm almost always achieves the highest accuracy!

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Scan the code to check out our paper!

